

**BEFORE THE  
FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON, D.C. 20554**

In the Matter of	)	
	)	
Section 68.4(a) of the Commission's Rules	)	WT Docket No. 01-
	309	
Governing Hearing Aid-Compatible Telephones	)	RM-8658

**Hearing Aid Compatibility Report**

Farmers Mutual Telephone Company dba FMTC Mobile Services (formerly Snake River Personal Communications Service) ("Reporter"), a digital wireless service provider, pursuant to the Federal Communications Commission's ("Commission" or "FCC") *Order* in WT Docket No. 07-309, FCC 03-168, 29 CR 1299 (August 14, 2003), hereby files a report concerning the availability of digital phones for the hearing impaired. This report does not address the reporting requirements of the *Order* which are properly addressed by handset manufacturers who are in the best position to report about their own activities.

**I. Carrier Information**

Reporter is a small Commercial Mobile Radio Services carrier that provides service in rural Idaho. Reporter has not received a request for a HAC handset.

**II. Handset Discussion**

Reporter, in compliance with 47 C.F.R. § 20.19(c)(2)(i)(A) and distributes at least two HAC-compliant models of handsets for use by persons with a hearing disability: Motorola models V262 and V710 are HAC-compliant.

### **III. Hearing Aid Compatible Handset Labeling/Insert Requirement**

The HAC-compliant phones which are distributed by Reporter contain an information sheet or instruction manual which describes the HAC capabilities of the handsets. Each retail location has live working handsets on display for customer evaluation. The handset boxes are not on display and they do not have any HAC ratings listed on the box. Reporter awaits the manufacturers to supply it with appropriate notification stickers and/or boxes with preprinted information; the Motorola V262 does have a text sticker on the box which states that the handset is M3 rated for hearing aid compatibility.

### **IV. Outreach Efforts & Interoperability**

Reporter has tested the HAC-compliant handsets which are distributed by it and they work well throughout Reporter's service area. Reporter makes reasonably available to disabled subscribers and disabled potential subscribers of HAC-compliant, via the retail handset distribution facility, current technical and anecdotal information regarding the hearing aid compatibility of specific wireless handsets including both HAC-compliant and non-HAC-compliant handsets. Reporter educates its subscribers, and any potential subscribers, on the functionality of the hearing aid compatible handsets it sells. In addition, Farmers has a thirty-day no questions asked return policy.

Respectfully Submitted,

Timothy E. Welch

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Hill & Welch  
1330 New Hampshire Ave., N.W.  
#113  
Washington, D.C. 20036  
202-775-0070  
Reporter's Attorney